

MOU Annual Reporting Attestation

Attestation for MOU Annual Reporting and Quarterly Reporting

I hereby attest that an Annual Review of the MOU has been conducted for the specified year, as required by the 2024 Managed Care Contract (Exhibit A, Attachment III, Subsection 5.6.3.B.3), and that all information provided in this report is true, accurate, and complete to the best of my knowledge.

I hereby attest that I have reported to the Compliance Officer of the Managed Care Plan regarding the MOUs on at least a quarterly basis, as required by the Managed Care Contract (Exhibit A, Attachment III, Subsection 5.6.3.B.4).

Signature

If your MCP has no executed MOUs to report for this year, please submit an attestation that your MCP is demonstrating a good faith effort to execute these MOUs and confirm this by selecting and attesting below.

If this section does not apply to your MCP, you may disregard and leave the check box blank.

Signature

| Name of Signee | Title | Managed Care Plan | Email Address |
|----------------|-----------------------------|---------------------------|-----------------|
| Edwin Poon | Chief Health Equity Officer | San Francisco Health Plan | epoon1@sfhp.org |

| | A | B | C | D | E | F |
|----|--------------------|---|--------------|-----------------------------|-----------|----------------------------|
| 1 | MOU Effective Date | MOU Type | Combined MOU | Description of Combined MOU | Plan Code | Plan Name (auto-populates) |
| 2 | 1/1/2024 | SMHS: Local Government Agencies/Social Services Departments: Specialty Mental Health Services | Yes | Combined with DMC-ODS | 307 | San Francisco Health Plan |
| 3 | 1/1/2024 | DMC-ODS: Local Government Agencies/County Behavioral Health Departments: Alcohol and Substance Use Disorder treatment services, DMC-ODS | Yes | Combined with SMHS | 307 | San Francisco Health Plan |
| 4 | N/A | IHSS: Local Government Agencies: In-Home Supportive Services | | | | |
| 5 | N/A | CW: Local Government Agencies/Social Services Departments: Social Services and Child Welfare | | | | |
| 6 | N/A | RC: Regional Centers | | | | |
| 7 | N/A | F5: First 5 Programs | | | | |
| 8 | N/A | LHD: Local Health Departments | | | | |
| 9 | N/A | WIC: Local Health Departments/WIC | | | | |
| 10 | N/A | WIC: Local Health Departments/WIC | | | | |

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| 1 | County (auto-populates) | Reporting Year | Other Party Organization & Name | Multi-Party MOU | Description of Multi-Party MOU | Meeting Attendees | Topic: Care Coordination |
| 2 | San Francisco | 2025 | San Francisco Department of Public Health | No | N/A | Adela Morales, Program Manager BHAL, BHS; Mimi Hiraki Data Analyst, BHS, Jose Mendez, Manager Quality Data Analytics, SFHP; Susanna Rios-Smith- Audit Analyst, SFHP; Imo Momoh, Director, Office of Managed Care, BHS; Yuk Kiu Lee Network Adequacy Analyst, BHS; Sam Bradley, Provider Network Manager, SFHP; Chet Valentino, Analytics Director, BHS; Edwin Poon, Chief Health Equity Officer, SFHP; Rina Shah, Sr Medical Director, SFHP; Joe Turner, Compliance, BHS; Aryn Natho, Director of Care Management, SFHP; Kathy Pham, Behavioral Health Specialist, SFHP; Saba Shahid, Director of Primary Care Behavioral Health, DPH; Sherry Copeland, Director of State Regional Ops, Carelon; Van Innes, Epic Project Manager, BHS; ; Gloria Frederico, Director of San Francisco Private Provider Network, BHS; Annette Glass, Manager, Carelon; Christy Soran, Deputy Medical Director for Substance Use Services SFDPH BHS; Annie Shui, BHS UM Program Director; Nancy Yu, Quality | County Behavioral Health Services and SFHP, including SFHP's BH delegate Carelon, meet monthly to discuss care coordination and referrals. Any unresolved issues or escalation are addressed at the Quarterly Meeting. General themes include assess (i.e., connecting members with providers), special needs (e.g., language, type of therapy being requested), dual members, and DMC-ODS services. Note: The MOU was executed in August 2024 with an effective date of January 1, 2024. |
| 3 | San Francisco | 2025 | San Francisco Department of Public Health | No | N/A | | |
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| 1 | Topic: Referrals | Topic: Strategies to Avoid Duplication of Services | Topic: Dispute Resolution | Topic: Collaboration | Topic: Member Engagement |
| 2 | <p>County Behavioral Health Services and SFHP, including SFHP's BH delegate Carelon, meet monthly to discuss care coordination and referrals. Any unresolved issues or escalation are addressed at the Quarterly Meeting. General themes include the use of Universal Screening and Transition of Care Tools, county EHR as the platform for closed loop referral system, staffing support.</p> <p>Note: The MOU was executed in August 2024 with an effective date of January 1, 2024.</p> | <p>This topic has not been discussed in previous Quarterly Meetings held prior to the execution of the MOU. Strategies to avoid duplication of services will be a standing item in future meetings.</p> <p>Note: The MOU was executed in August 2024 with an effective date of January 1, 2024.</p> | <p>This topic has not been discussed in previous Quarterly Meetings held prior to the execution of the MOU. However, there has been no case of dispute between County BHS and SFHP in recent years. Dispute Resolution will be a standing item in future meetings.</p> <p>Note: The MOU was executed in August 2024 with an effective date of January 1, 2024.</p> | <p>General themes include data sharing, quality initiatives (e.g., FUM, FUA, maternal mental health), and collaboration with Primary Care Behavioral Health. County continues to be a strong partner for SFHP and committed to supporting our members specialty mental health services needs.</p> <p>Note: The MOU was executed in August 2024 with an effective date of January 1, 2024.</p> | <p>This topic has not been discussed in previous Quarterly Meetings held prior to the execution of the MOU. Strategies to avoid duplication of services will be a standing item in future meetings.</p> <p>Note: The MOU was executed in August 2024 with an effective date of January 1, 2024.</p> |
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